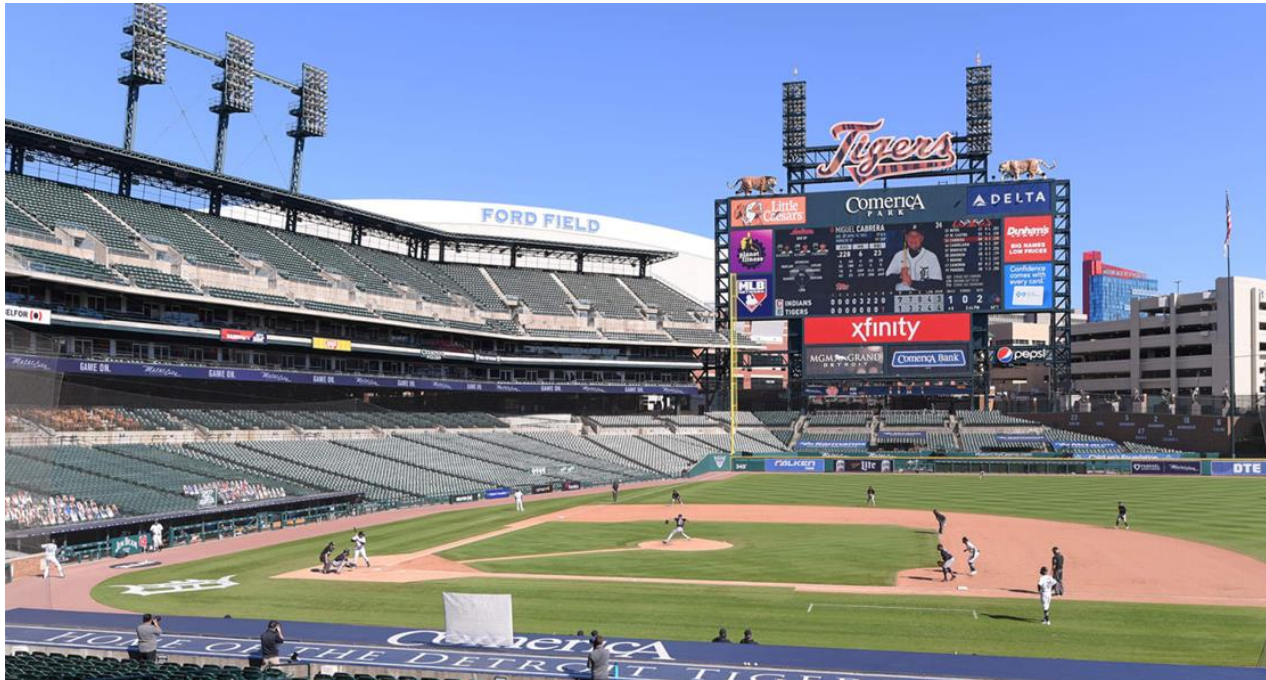


Climbe

**2024
Climbe Detroit
Volunteer
Guide**

Fight For Air Climb Details

Comerica Park
2100 Woodward Ave, Detroit



See what each participant group will be climbing on the [Route Guide Map](#). On event day, you will be directed toward your volunteer area.

This is the current schedule of event times.

7:00 am	Ultimate Registration Opens
7:30 – 8:30 a.m.	Ultimate Climber - Power Hour
8:00 a.m. – 1:30 p.m.	Packet Pick-Up & Walk-Ons
9:00 a.m. - 11:00 a.m.	First Responder & Firefighters
11:00 a.m. – 1:30 p.m.	Elite Climbers & Climbers

End times are estimated. Full Event Day schedule is subject to change.

Other relevant event-day timings include. . .

8:30 a.m. – 2:00 p.m.	Comerica Landing “Party Zone”
9:00 a.m. – last Climber	Concessions



What To Expect

When and Where

- You should have received an email regarding your ***Volunteer Role Assignment and Shift Time***. *These may also be viewed here.*
 - **[Click here to view the Volunteer Roles](#)**
- Volunteer shifts and roles will also be posted on the www.ClimbDetroit.org website.
- Volunteer shifts will range from approximately 6:00 AM until 3:00 PM on May 19 and are 4 - 5 hours long.

Volunteer Shifts

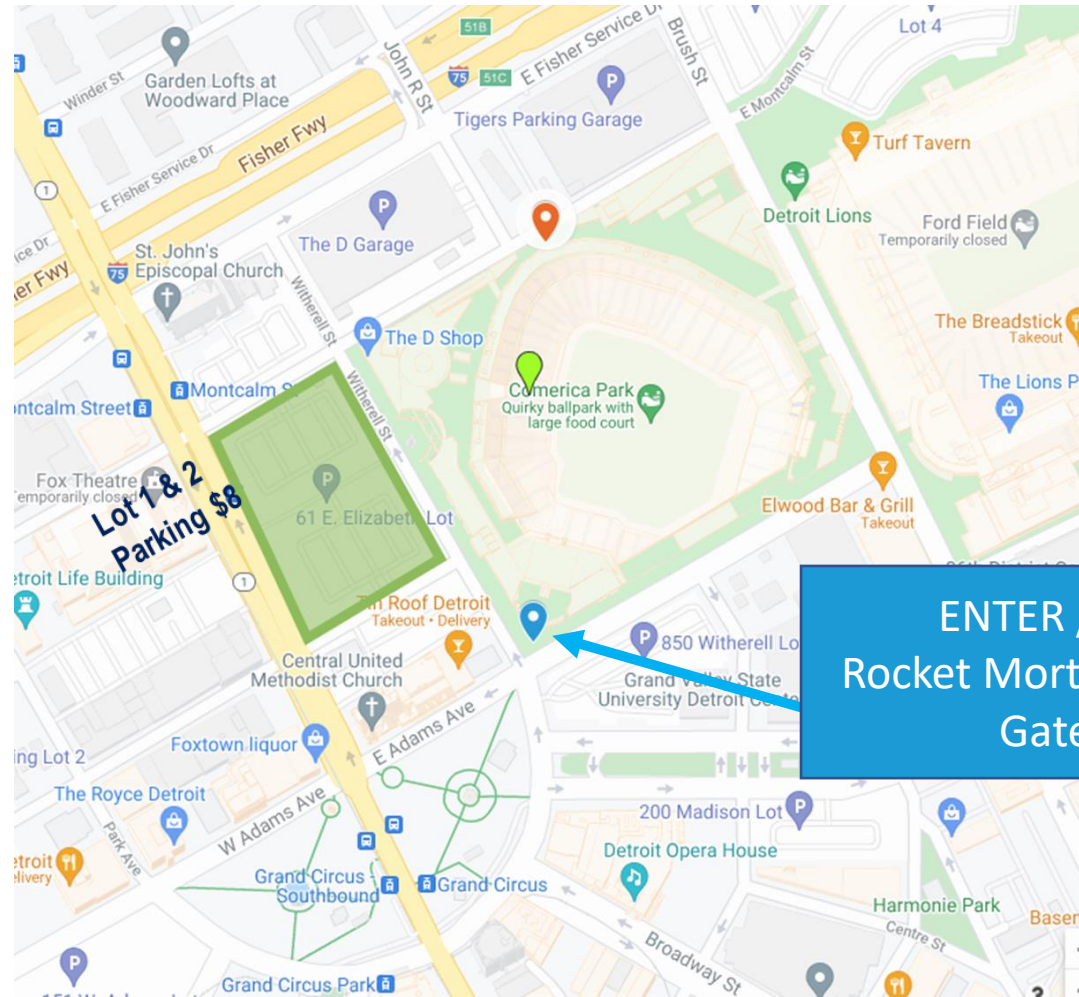
- We have a variety of volunteer shifts available and will do our best to accommodate the volunteer preferences you noted during registration. Volunteer roles may cover check-in/registration, working a water station, helping direct climbers on the route, cheering, and taking photos (volunteer photographers have been contacted directly).

****Remember that youth volunteers will need a guardian signature for Comerica Park on Event Day!**

Parking

Where do I Park?

- Volunteers may park in **LOT 1 & 2**.
- You will receive a parking validation QR Code and instructions via email. You will need to scan the code to ENTER and EXIT.
- There is also free Sunday street parking in Detroit on Climb Day!
- Please note we have a limited number of parking validations available to volunteers – please carpool when possible, to support the event and clean air.
- Please DO NOT share this code as this is a direct expense towards our fundraising efforts.

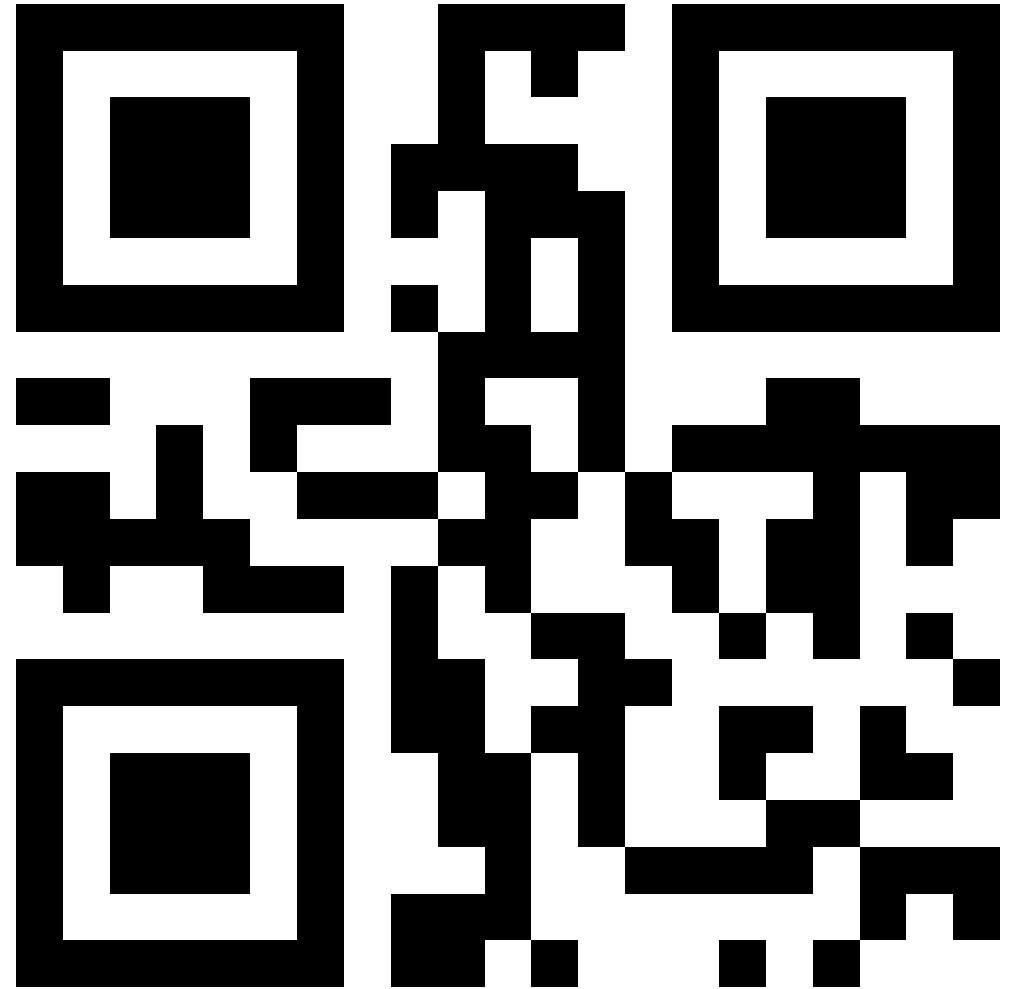


ENTER / EXIT
Rocket Mortgage Entry
Gate B

QR Code for Parking

How to use the QR code:

1. Open the QR code on a mobile device or print on paper. A screenshot of this page will work as well.
2. Hold code up to the screen of the parking control kiosk.
 1. The kiosk screen will direct the guest where to scan the code.
3. Kiosk will scan code and arm to the garage will raise so the car can continue into the lot.
4. Repeat steps 1-3 on the way out of the garage if the parking arm is down.
5. For any issues please hit the “call” button on the screen and an operator can assist.



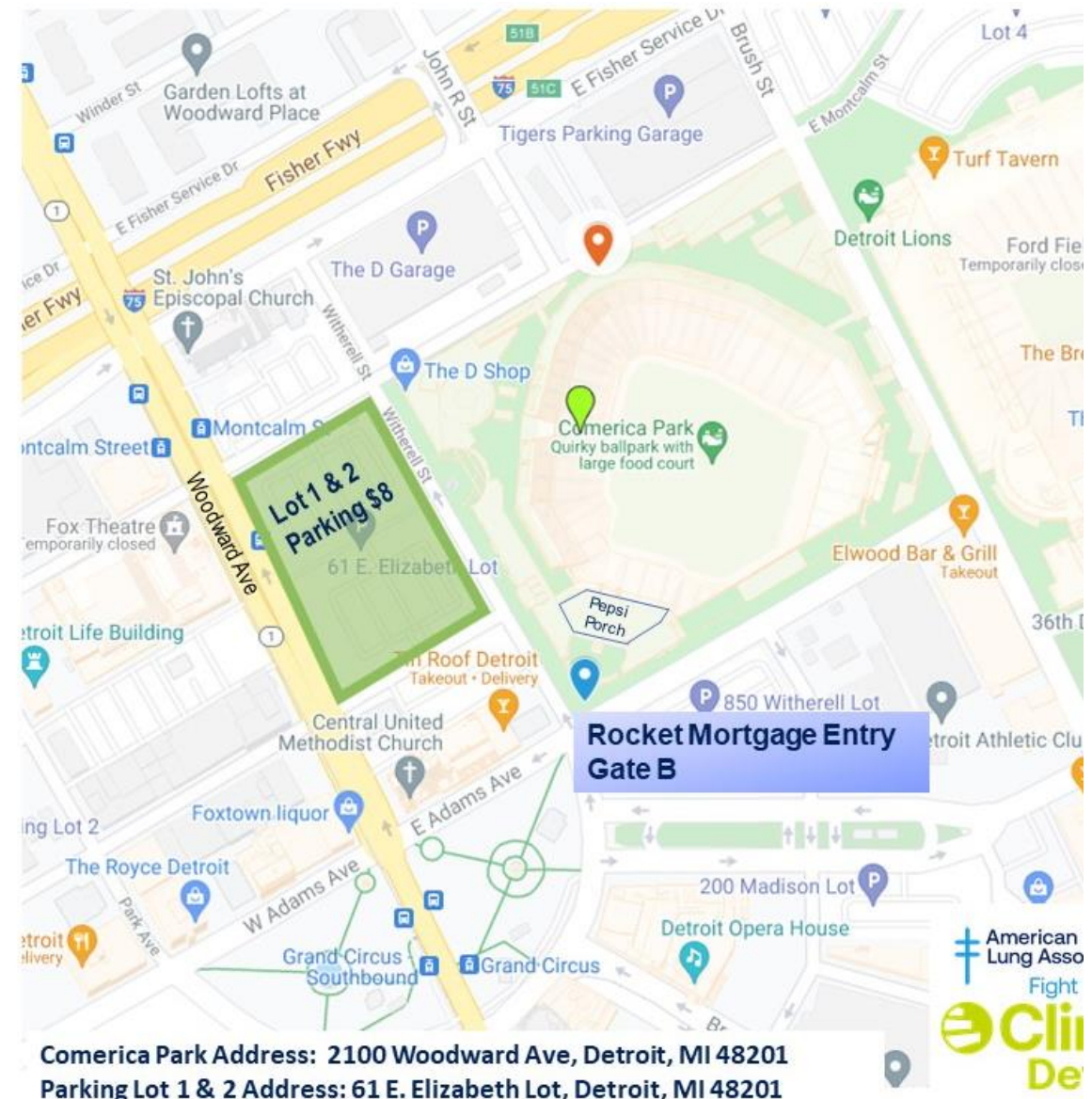
FAQ – When and Where

Where do I go to enter Comerica Park and check-in?

- Enter at the Rocket Mortgage Entry (GATE B) of Comerica Park – corner of Witherell and Adams
- Sign Comerica Park's Waiver and enter through security and metal detectors (Copies will be available onsite, but [click here to download a copy](#) – youth will need a guardian signature)
- Follow the signs to Volunteer Check-In where you will receive any additional role instructions and supplies

When should I arrive?

- **[Plan to arrive 20 minutes prior to your Shift Time!](#)**
- Please Sign In at Volunteer Registration approximately 15 minutes prior to your Start Time (located to your left once you enter the park).
- Coming early to enjoy lunch? Please plan to check-in to notify us you're onsite.



FAQ – Volunteer Roles and Positions

Event Day Roles *(please note these are generalized and your role/location will be specified)*

- Event Set-Up – help set up on the morning of the event
- Registration & Check-In – packet pickup, donation collection, t-shirts
- Start Line Support // Finish Line Support // Route Guide
- Water Station Support
- Greeter // Check-In Support
- Finish Line and Cheer Station
- Comerica Landing – spectator and post-climb celebration area
- Photographer / Videographer – take shots of Climbers, Staff, and Volunteers

****We ask that all Volunteers assist with cleaning up their areas and assisting with Route Tear Down in their area before they leave and sign out at the Volunteer Check-in Table.***

FAQ – Walk-On Registration, Event Waivers, and Minors

Event Day Waiver: *New this season* All Climbers, Volunteers and Guests entering the venue will need to sign a waiver from Comerica Park. Copies will be available to sign at the gate or you may [print a copy to sign](#) and bring with you.

- **Minors (under 18 years old)**
 - Reminder: any Volunteer under the age of 18 should have had a parent/guardian complete an online or paper waiver for them.
 - [Volunteers under the age of 14 must have a parent/guardian volunteering with them.](#)
- **Please contact us in advance for waiver or questions if unable to retrieve the email attachment.*

Walk-On Registration: Participants and Volunteers are welcome to bring friends on Event Day! If you know somebody who wants to Volunteer, they can print and bring their filled-out [Participant Registration Form](#) or fill one out on-site.

FAQ – Dress Code and Schedule Changes

Dress Code Guidelines

- This is a rain or shine event so please dress accordingly! This includes hats, sunblock, raincoats, etc.
- Rubber soled flat shoes/sneakers are recommended.
- Volunteer T-Shirts will be provided at Volunteer Check-In. New this year we are color-coding volunteer t-shirts to help find your area/people and help staff locate you!

What if I cannot make it on event day after all?

- If you cannot volunteer or your time availability has changed, please kindly contact Emma.Verlinden@Lung.org or call 248-784-2019 as soon as you know to assist in volunteer placement.
- We will accept walk-on volunteers the day of the event; anyone interested in volunteering who is not already registered can sign up at the Volunteer Check-In table on Climb Day!

FAQ – What to Bring and Safety

What To Bring

- **Water** – We will have water, but you are welcome to bring a FACTORY SEALED water bottle with you.
- **Food** – Volunteers cannot bring food into the event (without a medical reason). As part of our volunteer appreciation, all volunteers will receive lunch in the Tiger Club (Section 213). Volunteers can enjoy lunch before or after their volunteer shift depending on time.
- **Bags/Purses** – Volunteers are welcome to bring a small bag or backpack. Please note Climbers cannot bring in any items larger than a “runner’s purse” the size of a hand. For more details, refer to the Comerica Park [Stadium Regulations](#).

Safety Procedures

- You may only bring inhalers/medical needs and cell phones into the stadium with you. Let us know if you have any additional requirements.
- Please leave valuable items at home, as there will NOT be a Coat Check, and we are not responsible for lost or stolen items

FAQ – Safety continued

Spectators on Event Day!

- As with last year, spectators are welcomed back for this year's Climb! Concessions and refreshments will be available for purchase on the Comerica Landing.

If you aren't feeling well or need a quick break:

- Each Volunteer will have a nametag with important numbers and details
- Find a volunteer/staff member with a walkie or call the numbers on the back of your nametag
- Trained medical personnel will be located throughout the ballpark in case you need assistance
- We will have an Event Map to note open bathrooms and Volunteer Refreshment Area

***Tip: We recommend Volunteers take a picture of the Event Map at Volunteer Check-in to help answer questions, i.e. bathrooms and exits.**

Other Volunteer Opportunities

- We are still looking for help throughout this week to prepare for the big day!
- [Sign up here!](#)



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In-Kind Sponsors





Thank You!

Any Questions?

Fight For Air Climb Detroit - Development Coordinator
Emma.Verlinden@Lung.org or EventsMI@Lung.org
(248) 784-2019

For More Event Info: www.ClimbDetroit.org