

CLIMB FAQ

WHERE CAN I FIND INSTRUCTIONS ON REGISTERING?

If you *have* registered for an American Lung Association event before and wish to use the email you used to register for the previous event, please follow the instructions below.

If you have *not* registered for a previous event, or want to use a different email address than you used before, please click on New User in the registration form and follow the on-screen instructions.

To register as a returning climber:

1. Go to www.Fightforairclimb.org On the Home Page, click on Register.

*If joining or starting a team, click on that link and follow the prompts on-screen to do so, then continue with the following:

2. Choose your Participant Type (*i.e. walker, runner, climber. Choices will vary per event*)
3. Enter an additional gift amount if desired, and click on Next Step.
4. Click on Returning User
5. Scroll down to Email Me My Login Information
6. Enter the email address you used previously to register for an event
7. Click on Send User Information
8. *Check your email.* Your User Name and a system generated password will be emailed to you.
9. Do NOT click on the Log In or Change Password links in email. Instead, write down your User Name and Password exactly as they appear in the email and return to the registration page.
10. In the Enter User Name and Password section, enter your User Name and Password from the email you received and click Log In.
11. Your information should auto-populate into the registration form and you can continue to register.

HOW DO MY DONATIONS HELP?

With the generous support of people like you, the American Lung Association in Indiana saves lives by fighting for healthy lungs and healthy air. Today, our fight is more important than ever. 90 cents of every dollar raised by our organization goes directly to education, research and advocacy.

WHAT IS FIGHT FOR AIR CLIMB?

Fight for Air Climbs are unique fundraising events for the American Lung Association. They usually happen in prominent skyscrapers, stadiums or arenas and involve climbing multiple steps. Sometimes called a "vertical road race", teams and individual participants can use the event as a fitness target, as a race, with you challenging yourself or you racing against other people, or as a great way to be active and meet new friends. We know a lot about lung disease, but there is so much we don't know. Your participation will raise the funds necessary to provide lifesaving education, research and advocacy so we can beat lung disease and soon find a cure.

WHAT TIME SHOULD I BE THERE?

Climbers will be assigned start times ranging from 7:30am to 12:00pm. These times will be released by event staff to all participants the week prior to the event. *Climb time requests can be taken for this year's on a first come first serve basis. We apologize for any inconvenience.* Depending on your assigned time, you will want to arrive 30 minutes prior to your start in order to fully check-in, turn in pledges and check your gear.

WHERE SHOULD I PARK?

Parking in the Chase Tower garage (FREE) or street parking is best.

WHAT IS A TEAM CAPTAIN?

Being a team captain is easy. Captains gather together a few friends or family members and encourage them to participate in the event together. Each team captain helps to coordinate the online registration of these friends as well as setting a goal for the team overall. Team Captains should encourage their participants to personalize their fundraising pages, send e-mails to other friends and family, hit their overall goals, show up to the event and have a great time. Some team captains organize gatherings before or after the climb for their team members, but this is not required. Sometimes the team captain serves as a representative at the annual event kickoff luncheon. In short, we need help to rally the troops and the best people for the job are always our team captains.

WHAT DO I BRING WITH ME ON THE DAY OF THE EVENT?

Please bring any fundraising dollars you have collected and not yet turned in. All of your gear may be checked that morning at our Gear Check Station, but we encourage you to keep valuables in car as the American Lung Association is not responsible for any lost items. Snacks and hydrating drinks will be provided.

ARE SUPPORTERS THAT ARE NOT CLIMBING ALLOWED TO ATTEND THE EVENT?

Yes, friends and family of climbers are welcome to attend, but they will have to remain in the reception area while you are climbing. *No non-climbers will have access to the stairwell.*

HOW DO I SIGN UP?

You can register online at www.fightforairclimb.org.

Packet Pick-Up Day

All climbers can access Packet Pick-Up day on Thursday prior to the event, at the ALA office (115 W. Washington St, Ste. 1180-S, Indianapolis, IN, 46204) from 8AM-6PM. This will allow any climbers who have their packets to skip the registration/check-in process.

What is the best way to fundraise?

Utilizing the online fundraising tool and app for social media is the most efficient way to fundraise.

What if I forget my username and password?

Forgot your Username or Password? Chose the option to have the information sent to your email address from our website.

What do I do with the check/cash donations I have received?

Mail them to the ALA office (115 W. Washington St, Ste. 1180-S, Indianapolis, IN, 46204) *with your name and the donor's name clearly indicated* or turn them in on event day!

When will my corporate matching donation reflect on my fundraising page?

Most corporate matching checks are processed within 3-8 weeks. Once the American Lung Association receives the matching check it will be applied to your fundraising page immediately.

What is packet pickup day?

Any climber who has met their \$100 fundraising minimum can come to the American Lung Association office (115 W. Washington St, Ste 1180-S, Indianapolis, IN, 46204) on Thursday, March 3rd to pick-up t-shirts, packets and turn in donations from 8AM-6PM. *Team captains can pick up for their teams if all have raised their \$100. YOU MUST RSVP TO Taylor Hamilton.*

If we do packet pick-up on March 3rd, what do we have to do the day of the climb?

If you have more money to turn in, you can do that at registration otherwise you can go straight to gear check and get ready to climb.

What is the Post Climb Celebration?

A "Post Climb Celebration" will be held at D'AMORE on the top floor of Chase Tower the day of the Climb, beginning at 8AM. Once your climb is complete, remain on the 48th floor for fun, raffles, and FOOD/BEV! Admission is FREE for all climbers and families. Sun King will be on site with free beer for all climbers (10-1).

What can I bring in the stairwell?

You may only bring inhalers and headphones into the stairwell with you. No water bottles allowed, there will be 4 or 5 water stations in the stairwells.

How many steps are there?

47 floors and 1,054 steps.